

# TRIP CANCELLATION - TABLE OF BENEFITS

Trip Cancellation						
Benefit	Examples	Exclusions	Limit (\$AUD/\$NZD)	Excess (\$AUD/\$NZD)	Domestic Trip	International Trip
<b>Trip Cancellation</b>	For cancellations, interruptions or cutting short your trip because of sickness or injury before the scheduled departure. This includes cancellations due to COVID-19 and pre-existing medical conditions.	Does not cover cancellations due to: <ul style="list-style-type: none"> <li>Airline insolvency.</li> <li>Loss of income.</li> <li>Hijacking.</li> <li>Unwillingness to travel.</li> <li>Unemployment.</li> </ul>	<Total booking value>	No excess		
<b>Travel Abandonment</b>	For abandoning your trip due to cancellations or delays of 12 hours or more due to strike, industrial action, mechanical breakdown/accident of the aircraft or adverse weather conditions.	Does not cover cancellations due to: <ul style="list-style-type: none"> <li>Airline insolvency.</li> <li>Loss of income.</li> <li>Hijacking.</li> </ul>	\$1,000	No excess		
<b>Missed Connection/ Special Events</b>	If you miss a connecting flight or booked event due to a delay from your carrier.	Does not cover: <ul style="list-style-type: none"> <li>Travel delay due to riot, civil commotion, strike or industrial action.</li> </ul>	\$1,000	No excess		
<b>Travel Delay</b>	If the flight or cruise is delayed by at least 3 hours from the declared time of departure.	Does not cover delays due to: <ul style="list-style-type: none"> <li>Riot, civil commotion, strike or industrial action.</li> </ul>	3-12 hour delay: Up to 10% of booking cost (max. \$75)	No excess		
			12+ hour delay: Up to 50% of booking cost (max. \$150)	No excess		
<b>Missed Departure</b>	If the departing flight is missed due to a vehicle breakdown, a car accident or delayed public transport.	Does not cover: <ul style="list-style-type: none"> <li>Travel delay due to riot, civil commotion, strike or industrial action.</li> </ul>	\$1,000	No excess		