Please ensure to reference the latest launch requirements on this [link](https://support.expediapartnersolutions.com/hc/en-us/articles/22061473137298-Launch-Requirements-B2C-Standalone-V2-0).

|  |  |
| --- | --- |
| General Requirements |  Feedback |
|   | GR1 - Use of Expedia Group names and Logos |   |
|   | GR2 - Links to the Expedia Group Terms & Conditions URL to be displayed  |   |
|   | GR4 - Expedia Group MOR - Proper use and display regarding credit card regulations |   |
|   | GR5 - Expedia Group MOR or Property Collect - Evidence of PCI compliance supplied for applicable partners |  |
|  | GR10 - Access to Member Only Deals |  |
| Search Page |   |
|   | SP1 - Where affiliate allows children to be included in bookings, proper messaging and input of child ages is implemented |   |
| Hotel/Room Availability |   |
|   | AP1 - Bed type descriptions are present on each room |   |
|   | AP2 - Non-refundable flag is clearly visible |   |
|   | AP3 - Display Check-In & Special Check-in instructions |   |
| Booking Page |   |
|   | BP1 - SSL encryption is present for personal data |   |
|   | BP2 - Display Check-In & Special Check-in instructions |   |
|   | BP3 - Cancellation policy & non-refundable tag clearly displayed |   |
|   | BP4 - Display charges due at the property separately within the price breakdown |   |
| B2C SA Specific | BP5 - Price Display must include the total price and breakdown of the taxes and fees |  |
|   | BP7 - If applicable, child ages must be reiterated  |   |
|   | BP8 - Expedia Group MoR or Property Collect: State when payment will be taken from the end traveler |   |
|   | BP9 - Compliance with European Economic Area Regulations: Payment Services Directive 2 (PSD2) |   |
|   | BP10 - Expedia Group MoR – Payment processing location displayed on checkout pages |   |
| Confirmation Page |  |
|  | CP1 - Price Display must include the total price and taxes and fees if a breakdown is provided  |  |
| Confirmation Email |   |
|   | ER1 - Itinerary IDs displayed properly |   |
|   | ER2 - Customer support to be clearly displayed, including links to online customer service tools |   |
|   | ER3 - Bed type descriptions are present on each room |   |
|   | ER4 - Display Check-In & Special Check-in instructions |   |
|   | ER5 - Display charges due at the property separately within the price breakdown |   |
| B2C SA Specific | ER6 - Price Display must include the total price and breakdown of the taxes and fees |  |
| Technical/ Sanctions |   |
|   | TR1 - Provide unique Affiliate Reference ID with each booking request |   |
|   | TR2 - Provide the traveler Country Code with each request |   |
|   | TR3 - Billing Information |   |
| TR3a) Payor Name |   |
| TR3b) Billing Country |   |
| TR3c) Billing Zip |   |
|   | TR4 - Provide the customer email address or monitored email mailbox |   |
|   | TR5 - Provide accurate Traveler Information |   |
| TR5a) Traveler Name |   |
| TR5b) Traveler Phone Number |   |
|   | TR6 - Multi-room bookings  |   |
|  | TR7 - Rapid Error Handling recommendations |  |